

# CareBidets

Operation  
&  
Installation Manual  
Ver. 2.0  
JHC511/512



  
2.59/20574

**Read the following manual before use**

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Model no. \_\_\_\_\_

Serial no. \_\_\_\_\_

Date of buying \_\_\_\_\_

Installers name/phone number \_\_\_\_\_

The serial number is to be found on the nameplate of the Unit. Please note above information and save this information for future reference.

## Important safeguards

When using electronic products, especially in presence of children, safety precautions shall always be followed.

### Read all instructions before use.

#### Danger

To reduce the risk of electrical shock

1. Do not use the bidet when your body is wet
2. Do not use it while showering and don't splash water on the bidet seat
3. Do not sit on the bidet seat with your feet resting on a wet floor
4. In case any electric device falls into the toilet, please unplug the power immediately. First when unplugged the device can be picked up.

#### Warning

To reduce any risk of burns, electric shock, fire or damage on persons or objects be aware of following:

1. Use the Bidet ONLY for the intended use as described in the manual. **Don't use in connection with other accessories, as recommended by the manufacturer.**
2. Don't ever use the product if any of the following occurs:
  - The cord or plug is damaged
  - The Bidet is not working properly
  - The red power-light is flashing
  - The wire to the seat heater has been damaged

Unplug the unit from the power outlet and contact the manufacturer for service.

3. Keep the cord away from any hot surface
4. Never block the air openings of the bidet or place it on a soft surface, where air openings may be blocked. Keep the air opening free of hair and dirt.
5. Don't ever insert any object into the openings or tubes of the system
6. Don't use the seat outside or where aerosol products or high purity oxygen is used or stored.
7. Connect the seat to a properly grounded outlet

## Basic/grounding Instructions

This product is an electrical device connected to a water source.

### **For products using power cords with integral grounding plugs:**

This product must be grounded. In event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. The bidet seat is equipped with a cord having a grounding wire with a grounding plug. This plug must be plugged into an outlet that is properly installed and grounded (GFI)

**DANGER:** improper use of the grounding plug can result in risk of electric shock.

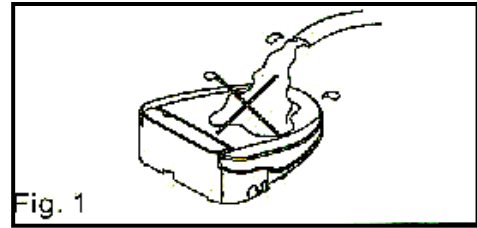
If repair or replacement of the cord or plug is necessary, always unplug the Bidet seat.  
**The green wire with yellow stripes is the grounding wire.**

Check with a qualified electrician if the grounding instructions are not completely understood and in doubt, that the product is properly grounded.

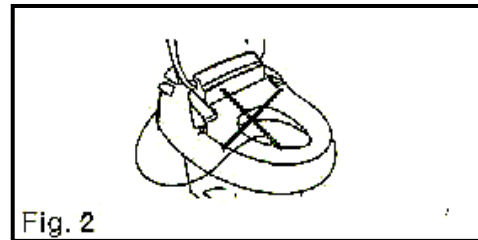
**Read and save these instructions**

# Precautions

**Do not splash water on the unit (Fig.1)**



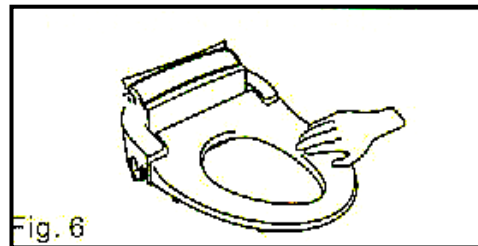
**Do not put the wire or plug into the water (Fig.2)**



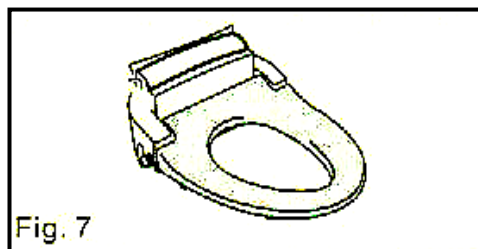
**Don't use the lid as a back rest (Fig.5)**



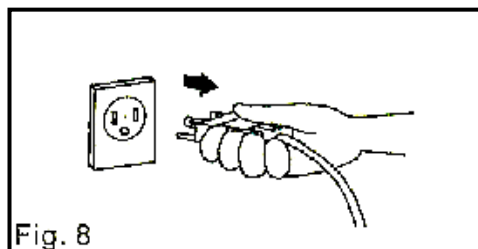
**Set the seat heating as low as possible  
Especially if you have sensitive skin (Fig. 6)**



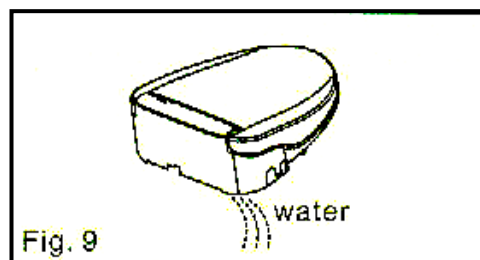
**Do not cover a heated seat (Fig. 7)**



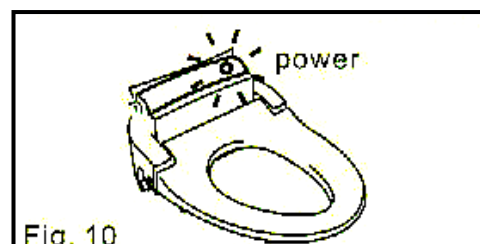
**Unplug the product, when not in use for a  
longer time (Fig. 8)**



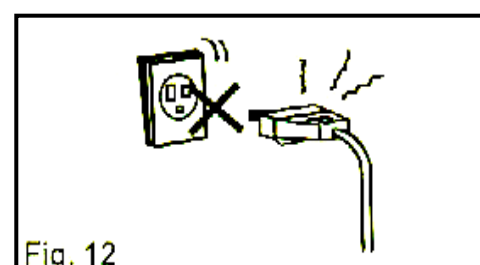
**Drain water from the system, when not in use for a long time (Fig. 9)  
(For draining, more information page 15)**



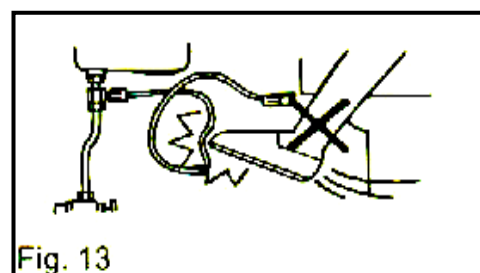
**Do not allow the system to freeze or expose it to direct sunlight. (Fig.10)**



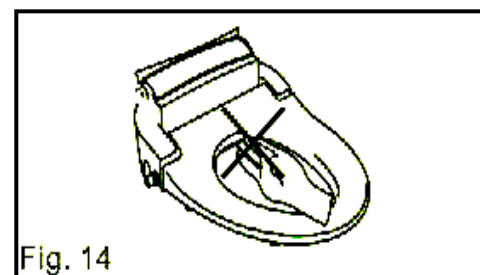
**Do not plug the system to a loose electrical outlet to prevent electrical shock and fire (Fig.12)**



**Do not exert force on the water hose to prevent leakage (Fig.13)**

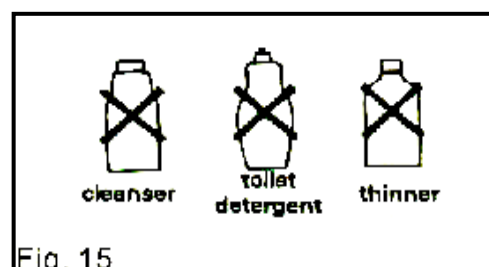


**Don't apply force to the nozzles (Fig. 14)**



**Important**

**Don't use any harsh cleansers with acid content or similar strong detergent to clean any part of the bidet seat.**



## Unpacking your Electronic Bidet



- Electronic bidet seat ( not in the foto)
- Remote control
- Wall mount plate
- Flexible connecting water hose
- T-connector
- Mounting consul with complete mounting set
- AA-Batteries 2 pieces

Following tools are required

1.



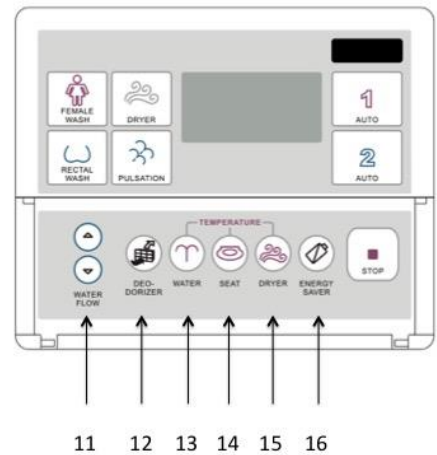
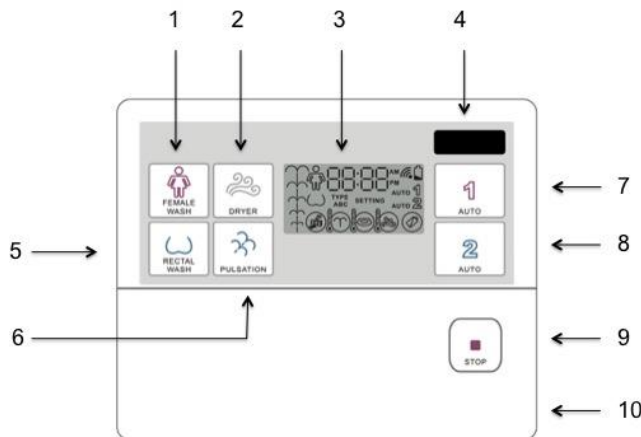
2.



3.



# Remote Control Features



## Features (while cover is closed)

- |  |   |
|--|---|
| <ol style="list-style-type: none"> <li>1. Front wash</li> <li>2. Air drying</li> <li>3. Display window</li> <li>4. Transmitter (IR)</li> <li>5. Rectal wash</li> <li>6. Massage(pulsation)</li> <li>7. Auto program 1 (user 1)</li> <li>8. Auto program 2 (user 2)</li> <li>9. Stop</li> <li>10.Children safe</li> </ol> | <ul style="list-style-type: none"> <li>-starts nozzle for front(feminine wash)</li> <li>-starts the drying action</li> <li>-shows function status</li> <li>-infrared signal transmitter</li> <li>-starts nozzle for rectal wash</li> <li>-starts pulsation (only when wash is activated)</li> <li>-starts personal washing and drying program</li> <li>-starts personal washing and drying program</li> <li>-stops any action (when not sitting on the seat, it turns on/off the blue light bowl.</li> <li>-Children safe " flip up cover " to secure the settings</li> </ul> |
|--|---|

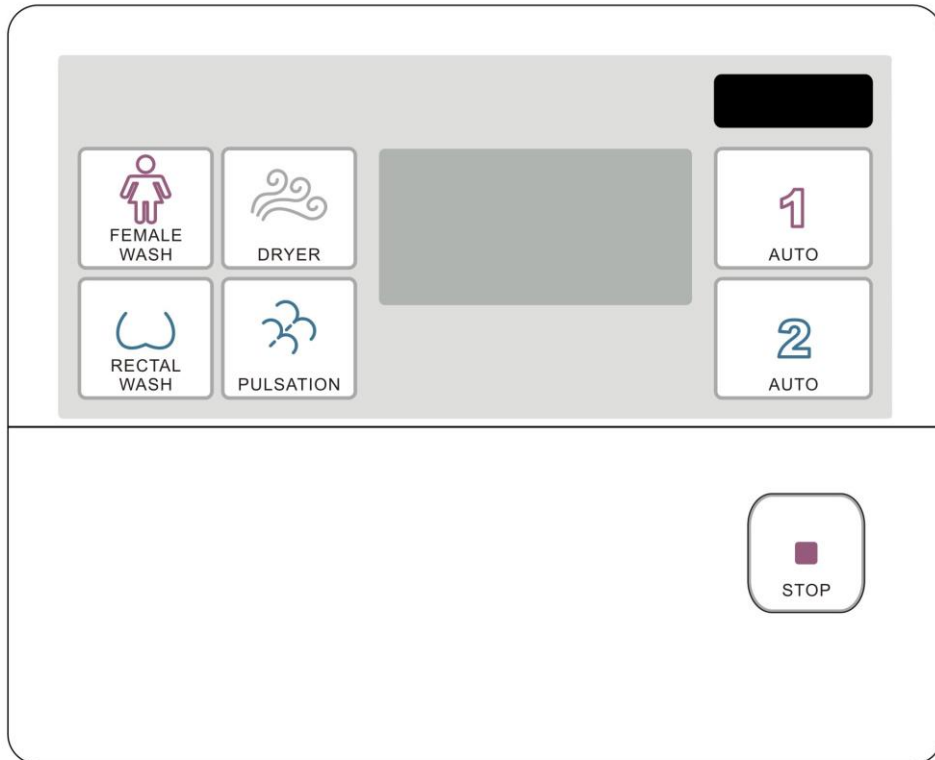
## Features (while cover is open)

- |   |   |
|---|---|
| <ol style="list-style-type: none"> <li>11. Waterflow</li> <li>12. Deodorizer</li> <li>13. Water temperature</li> <li>14. Seat temperature</li> <li>15. Dryer temperature</li> <li>16. ECO stand mode</li> </ol> | <ul style="list-style-type: none"> <li>-adjust water flow in 5 steps</li> <li>-activates deodorizer</li> <li>-adjust water temperatures in 4 steps</li> <li>-adjust seat temperatures in 4 steps</li> <li>-adjust drying temperatures in 4 steps</li> <li>-lower the seat- and water temperature</li> <li>First when sitting on the seat, the temperature automatically adjusts to the chosen and saved settings</li> </ul> |
|---|---|

**The chosen settings are shown in the display window and automatically saved in the memory.**



# How to use the remote control



Activate front wash. Recommended washing period: 10 seconds



Activate rektal wash. Recommended washing period: 30-40 seconds



Activate dryer. Recommended drying period: 3-5 min.



Activate pulsation, only when washing program is running



Stop all activities, turns on/off blue light, when not sitting on the seat

1  
AUTO

Activate the automatic wash- and drying program. The program can be selected as you require (see page 11)

2  
AUTO

Activate the automatic wash- and drying program. The program can be selected as you require (see page 11)

When you are done, you just leave the bidet seat and it automatically flushes the nozzles and goes into stand by, ready for next time.

## Multifunctional switch

(standing in front of it)

Following functions are available:

*When sitting on the bidet seat:*

- Press once – rectal wash starts –press again to stop
- Press twice – feminine wash starts–press again to stop
- 

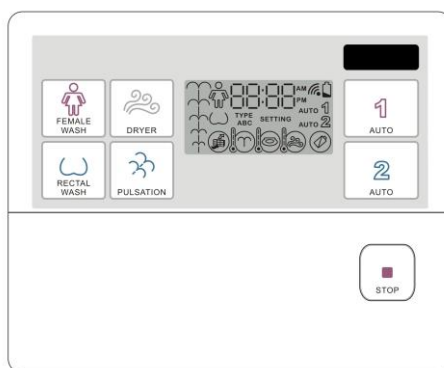
*When NOT sitting on the bidet seat:*

- One push – the nozzles will be cleansed with water
- Push and hold the bottom for about 10 sec. and the bidet is turned off.



## Connecting of separate 0/1 switch

Jasmin Care bidet seat can be operated by an extern 0/1 “One Touch” switch, that can be connected directly to the remote control by a minijack (mono).



← Connection of mini jack (mono)

Push the 0/1 switch to start the auto wash- and drying program, that is set and saved under <sup>1</sup> program. Read more on this page explaining how to set the auto programs for your personal wash- and drying program.





J. Honoré Care have several individual 0/1 switches, that can be placed on the wall, the floor on the armrests or even integrated in the armrest or in the R2D2 seat lift.




# Programming of the auto wash-and drying programs

The Bidet seat has integrated 2 unique auto bottoms, where you have the possibility to set 2 different wash- and drying programs for 2 different users. Those programs can be started by pressing the bottom once.


**The seat lid MUST be open, when programming the auto programs.**





How to set and save the auto function:

- Press  or  and hold for about 5 second until the display starts flashing and it says SETTING.  
You can now set the washing pressure as you wish for female/front wash, up or down by using the arrows   until the wanted pressure is shown in the display.


When done push the  and the time setting flashes in the display. Now set the time by using the   to set the washing time 0-25 seconds.

When the wanted time shows in the display - press **STOP** - or go directly to setting of rectal wash

- Press the bottom  and you are able to set; first the water pressure and next the washing time. Use the same procedure as above for female wash.
- The possible washing period for the rectal wash is between 0-50 seconds.

- Press the bottom  and when flashing, you are able to set the temperature of the dryer by using the   until the wanted drying temperature is shown in the display. Press again  and the time is flashing. Set time.

The possible drying period is between 0-6 minutes.

- Press  and the bidet seat will bib shortly. The settings are now saved and the auto function is ready to use.

**Be aware: Being to slow programming any of the above functions you will have to press auto1 or auto2 and hold down for 5 seconds to start over. Only when the symbol in the display is flashing, you can start your settings.**

## Setting of the CLOCK (time)

Open the cover on the remote control, so all the settings are visible. Hold the STOP bottom for about 5 seconds until SETTING appears in the display and the time is flashing. Use the "arrow up" for the setting of the hours and the "arrow down" for the setting of the minutes. Press STOP, when you are finished and the settings are saved.

## Turn of the blue light in the toilet

The blue light in the toilet is standard. The light can be turned off – by pressing the STOP bottom, when the seat is not activated. That means when nobody is sitting on the seat.

## Be aware of following:

The nozzles are automatically flushed, when you leave the seat.

Leave you bidet seat on **stand by** function – as it might take time for the water and seat to warm up to the wanted temperature.

Only when the seat is not used for longer period – we recommend you to switch off the power and turn off the water supply. If possible empty it for water (Page 15)

The bidet seat can be opened in the left side, when cleaning. Don't pull in the right side because the wire that heats the seat will be damaged...

**Always klick the seat lock all the way down. Listen for the click.**

Use for instant a coin to loosen the water filter, a screwdriver or other tools might damage the plastic.

# Cleaning

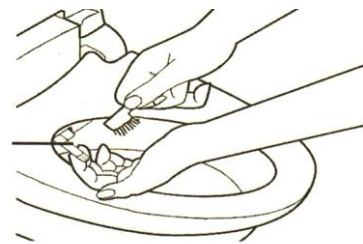
When cleaning the bidet seat use only mild detergents. Don't use highly corrosive acidic or alkaline product, they will damage the special plastic surface. Generally cleaning of the seat, lid and body:

- Wipe all parts with a damp cloth using mild detergent. Never splash water on the bidet seat.
- You can use a dry cloth to dry of detergent after cleaning



## Weekly or if needed

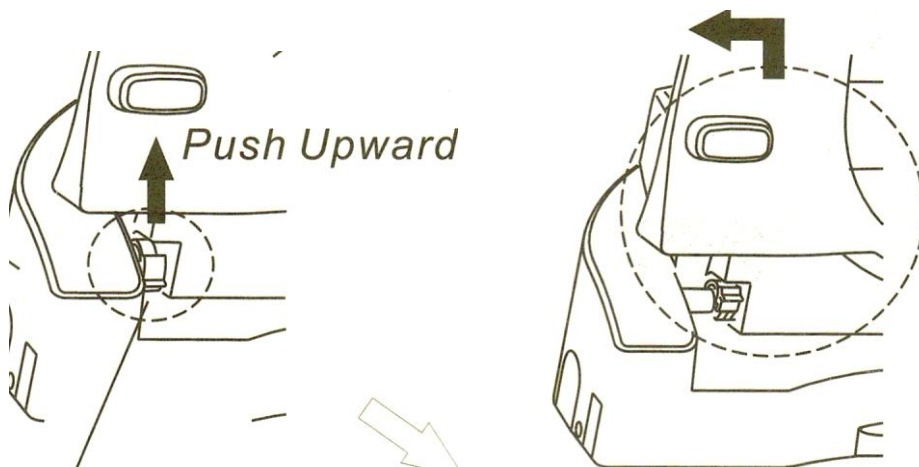
Pull carefully the nozzles forward, as long as possible. Clean the **whole arm** and the nozzle heads using mild detergent.



## Every 2th to 3th month

Use vinegar or citrus detergent and a toothbrush. Clean the nozzles and nozzle arms. It is a good idea to leave vinegar or citrus on the nozzles for 2 minutes, after that use a toothbrush to dissolve lime and stain.

## For thorough cleaning the lid and seat can be removed in the left side



**Be sure not to pull on the wire going into seat in the right side. After cleaning always "click" seat lock all the way down until you hear a click.**

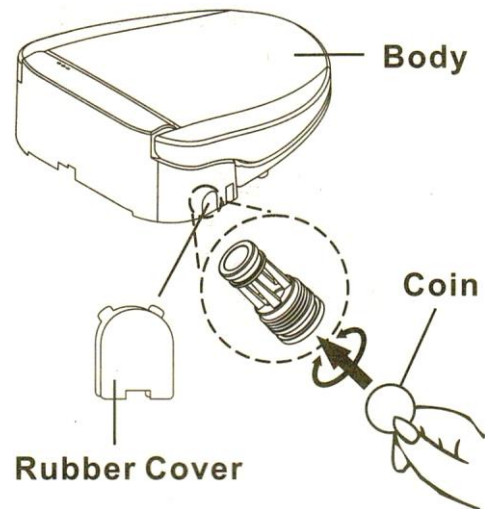
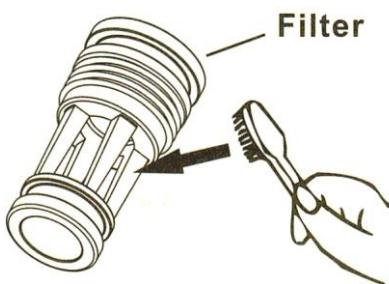
# Maintenance

## - Unplug the power before servicing the bidet seat

1. Close the shutoff valve

2. Remove the rubber cover. Use a coin to remove filter by twisting it counterclockwise.

3. Clean the filter screen gently with a toothbrush. Reverse instructions to reinstall



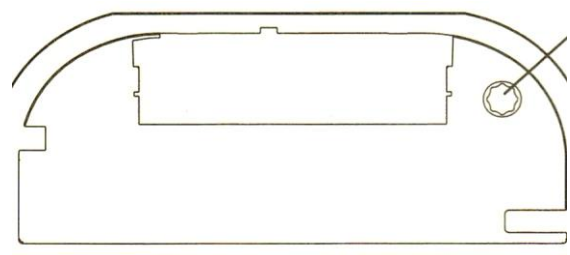
4. Open for the water supply and plug on the power

## How to drain the bidet seat

If you won't use the bidet seat for a longer period, we recommend you to drain it.

### Close the water supply and unplug power.

- Slide of the bidet seat by pressing and holding the release bottom in the right side of the "body"(seat) and carefully slide the bidet of the hooks. Remove the drain plug on the bottom of the main body to drain. When the water is completely drained replace the drain plug (se figure). Replace the bidet seat.



## FAQ

Issue	Cause	Solution
Waterflow is low	1.Stain and lime on the nozzles 2.The waterflow is set too low in the remote control	1.Clean the nozzles 2. Set more pressure on the waterflow (page 8-11)
Nozzle arm won't come out	1.Check for stain or lime on the nozzle  2.You are not sitting correct on the seat	1. Clean the nozzles  2.Place yourself further back on the seat
Nozzles only comes out a bit	The nozzle arm is blocked with lime	Clean thoroughly (page 13)
The nozzles won't come out or stops washing after few seconds	You are not sitting correct on the seat. You are not activating the seat sensor Or You are not operating the remote control correctly	Sit further back on the seat, so that the seat sensor is activated Try to press the wash bottom again(don't hold the bottom, press shortly)
It still doesn't work		<b>Unplug and wait 15 seconds before you plug again</b>
The seat temperature is too low	1.Still haven't had the time to warm up (be patience) 2.The setting on the remote control is wrong	1. Leave the seat on stand by and the seat heated. 2.Check the remote control if the heat is turned on

The water temperature is too low	<ol style="list-style-type: none"> <li>1. Still haven't had the time to warm up (wait for 3-4 minutes)</li> <li>2. The setting on the remote control is wrong</li> </ol>	<ol style="list-style-type: none"> <li>1. Leave the seat on stand by and the water heated</li> <li>2. Check if the water heat is turned on. <ol style="list-style-type: none"> <li>2.1. Limited hot water. Wait for 2-3 minutes and the water is hot again.</li> </ol> </li> </ol>
Deodorizer will not work		<p>Clean or replace the filter</p> <p>Clean intake holes</p>

The remote control is not working	<ol style="list-style-type: none"> <li>1. The battery is too low, the display will tell you when to change batteries.</li> <li>2. The remote control has no contact to the bidet seat</li> </ol>	<ol style="list-style-type: none"> <li>1. Change batteries</li> <li>2. Place the remote control closer to the receiver of the seat</li> </ol>
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Are you still having problems with the bidet seat, after having read and tried the above options/advice please call us.

Retailer  
Top Hygien Nordic AB  
Bäckvägen 26  
463 33 Lilla Edet  
Phone: +46 (0)31-94 35 26  
Email: [info@tophygien.se](mailto:info@tophygien.se)

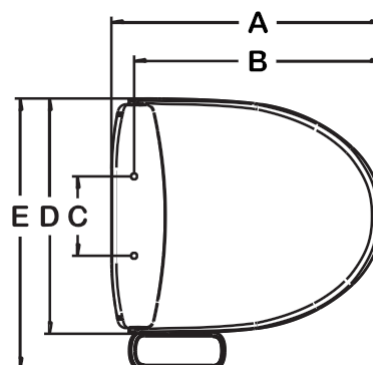


# Specifications

<b>Model no.</b>	<b>Jasmin Care (JHC – 511/512 )</b>
Power consumption	470W
Power supply	230 v, 50-60 hz
Power wire length	1,5 m
IPX classification	IPX4
Varm water tank	0,9 L
Water temperature	Adjustable in 4 steps Room temp/ 35°/37,5°/40°
Safety Devices Water pressure	Thermal Cut off switch, float equipped with stop valve and vacuum switch breaker
Water flow	Adjustable in 4 steps: approx. 1,2 l/min.
Heated seat	Adjustable in 4 steps: Room temp/35°/37,5°/40°
Power consumption	Heated seat: 60 W
Safety Device seat	Build-in Thermal Cut off
Water supply pressure	Max. 10 bar
Safety Devices	Ground fault detection circuit breaker. Seat switch
Net. weight	4,1 kg
Max. user weight	125 kg/jhc-511      150 kg/jhc-512

## Dimensions Jasmin Care

Bidet seat	JHC-511	JHC-512
A	46 cm	49 cm
B	43 cm	46 cm
C	14-17 cm	
D	41 cm	



# Installation instructions

## Read carefully

Don't place the bidet seat, where it can be splashed with water under showering. The Bidet seat can be placed in zone 2 or 3.

1) Remove the old toilet seat



2) Fasten the complete mounting console with the bolts, washers and wingnuts, that are already fasten.

Check, that the mounting console is centered and as close to the cistern as possible. The nuts must be hard fastened.

3) Adjust the *click on* slide plate by using the 2 mounted phillips screws in a way, that the slide plate (plastic) is 2 mm from the cistern. After that, fasten the 2 phillips screws.



4) Click on the bidet seat carefully, by sliding the seat over the click-on plastic plate until the seat is all the way back. Listen to the click and check that it is fastened.

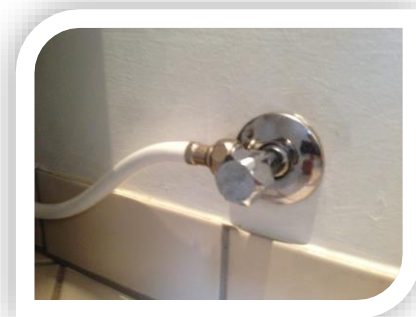
**Never pull the seat upward – always slide horizontal.**



5) Check that the seat is fastened properly. The seat release bottom (se picture) must be in a neutral position. This bottom must be all the way out and the same level as the cabinet.



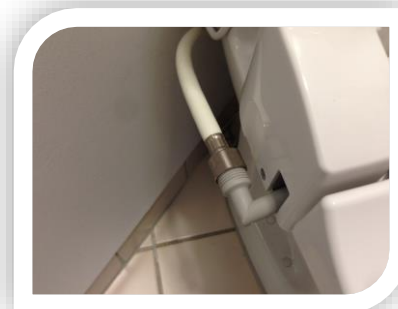
6) Shut off the water supply valve. Check that it is properly closed.



7) Remove the water supply hose under the cistern. Attach the provided T connector instead and attach the Water supply hose (the one you removed) to the lower Part of the T connector. Attach also the provided flexible water hose to the T connector. Tighten all parts properly.



8) Attach the flexible water hose to the water inlet (located on the left side while facing the bidet). Now open the water supply on the valve and control carefully that all installations are tightened and sealed.



**Always open the water supply before connecting power**

9) Place the remote control unit on a fitted spot on the wall. Always ask the user where it's most convenient.



10) NOW you can put the plug in a **grounded** Outlet and turn on the power.



11) The water tank in the bidet seat will now be filled with water automatically. Set all the wanted functions in the remote control (page 9-12). The chosen setting will be saved.



Note: The bidet seat only works, when sitting on it or when activating it by pressing the seat down in the right side when standing in front of it.

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Note: If the display light in the left side of the unit is flashing and the bidet seat is not working -  
- then the power has been turned on before the water. Unplug – and wait a few seconds, then plug it in again.